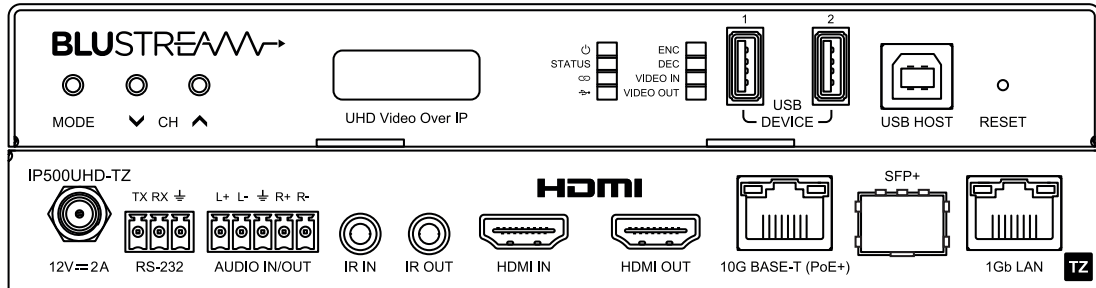


# IP500UHD-TZ

## Quick Reference Guide



## Introduction

The Blustream IP500UHD Transceiver is a SDVoE Compliant AV over IP solution that provides the highest-quality, uncompromised 4K with zero latency Audio/Video extension over copper or optical fibre 10G network. The IP500UHD-TZ includes support for HDMI 2.0 including distribution of HDR (High Dynamic Range), 10/12-bit colour content and multi-channel HD audio signals.

The IP500UHD-TZ provides advanced features including PoE+ and transmission of multiple control and data signals alongside audio and video, including IR, RS-232, USB (KVM) and 1Gb Ethernet. The IP500UHD-TZ is ideal for 18Gbps HDMI installations where multiple transceivers can be combined with one or more 10GbE copper / fibre switches to form a distributed video matrix, multi-viewer, or video wall system.

### FEATURES:

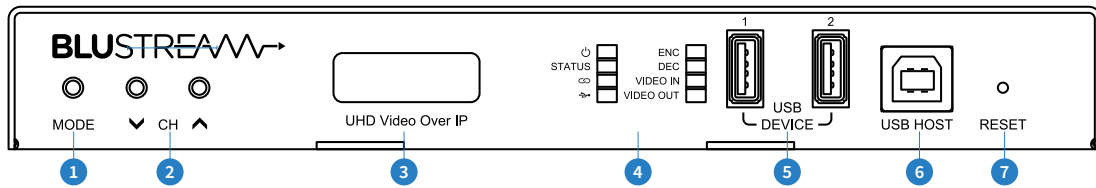
- Advanced 18Gbps UHD Video over 10Gb network with visually lossless compression, and zero latency
- Supports HDMI 2.0 18Gbps specification with pass-through for up to 4K 60Hz 4:4:4 and 10/12-bit HDR sources.\*
- Supports video scaling and seamless switching
- Supports bitstream passthrough of multichannel surround sound including object-based audio formats in line with HDMI specifications.
- Features 4 operational modes:
  - Matrix distribution (requires 10Gb network switch)
  - Video Wall (requires 10Gb network switch)
  - Multiview mode (requires 10Gb network switch)
  - One-to-one HDMI extender (no network switch required)
- Supports fixed signal routing function for IR, RS-232, CEC and USB
- USB end to end/point to point pass-through
- Analogue L/R audio embedding and audio breakout (balanced and unbalanced)
- Bi-directional 10/100/1000BaseT Ethernet pass-through
- Supports bi-directional 5V or 12V IR pass-through
- PoE (Power over Ethernet) to power Blustream products from PoE+ switch
- HDCP 2.2 compliant with advanced EDID management
- Local 12V 2A power supply (should Ethernet switch not support PoE+)

\*HDR content requires Genlock mode to be enabled (video scaler in passthrough mode)

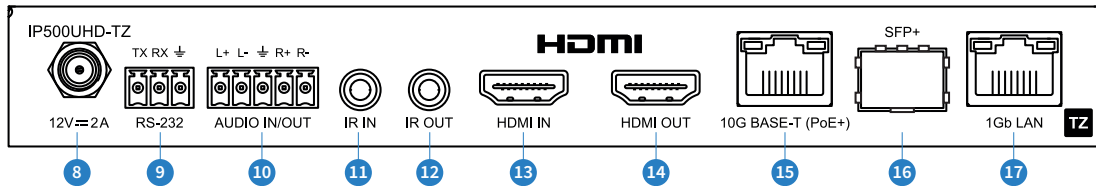
**Please note:** The Blustream Multicast system distributes HDMI video over 10Gb managed network hardware. It is advised that Blustream Multicast products are connected on an independent network switch to prevent interference or drop in signal performance due to other network products. Please take care to make sure that you have read and understood the instructions in the User Manual available to download from the Blustream website, and that you have setup your network switch correctly prior to connecting any Blustream Multicast products. Failure to do so may result in problems with configuration of the system and video performance.

# Panel Description - IP500UHD-TZ Transceiver

## Front Panel



## Rear Panel



- 1 Mode Button - Press and hold for 10 seconds to toggle the mode between Transmitter or Receiver mode
- 2 Channel Up/Down Buttons - in both TX and RX mode, press and hold up button for 3 seconds to enter sub menu, or press and hold both up and down buttons for 10 seconds to enter the local configuration mode. When in RX mode and not in a menu, the up and down arrows will cycle through the source TX selected
- 3 OLED Display - Displays important information about the device, as well as configuration menus
- 4 Status LED's - Power LED illuminates when device is powered
  - Status LED illuminates when device MCU is active
  - Link LED illuminates when the device has a link with another IP500UHD-TZ device
  - USB LED illuminates when USB device is connected
  - ENC LED illuminates when device is in Encoder / TX mode
  - DEC LED illuminates when device is in Decoder / RX mode
  - Video In LED illuminates when video source is being received
  - Video Out LED illuminates when video output device is connected
- 5 USB Devices - Connect USB peripheral devices
- 6 USB Host – Connect USB host PC
- 7 Reset button - Press and hold for 5 seconds to factory reset the product
- 8 DC Power – Use 12V 2A DC adaptor (sold separately) if not using a PoE+ network switch
- 9 RS-232 Port – Connect to third party control device to extend RS-232 commands to any IP500UHD-TZ device
- 10 L/R Analogue Audio Input/Output - Balanced or unbalanced 2ch audio selectable input or output.  
**Please note:** source input must be PCM 2ch audio for analogue audio output to work
- 11 IR Input – 3.5mm stereo jack. Transmits IR to any IP500UHD-TZ currently viewing or being viewed. Use supplied Blustream 5V IR Receiver. When using the Blustream IRCAB cable (optional) ensure cable direction is correct
- 12 IR Output – 3.5mm mono jack – Routed IR from any IP500UHD-TZ allowing source or display control. Use supplied Blustream 5V IR emitter
- 13 HDMI Input – Connect to a HDMI source
- 14 HDMI Output – Connect to a HDMI display
- 15 10G BaseT Connection (PoE+) - Connect to 10Gb Layer 3 Managed switch HDMI video distribution
- 16 SFP+ connection - Connect to 10Gb Layer 3 Managed switch SFP+ port for HDMI video distribution
- 17 1Gb LAN Connection - Connect to network switch for Ethernet passthrough

# IP500UHD-TZ Transmitter / Receiver Mode Configuration

All IP500UHD-TZ Transceivers are configured by default into Transmitter / Encoder mode. To toggle between Transmitter / Encoder and Receiver / Decoder mode, press and hold the MODE button on the front panel of the unit for 10 seconds. After the unit reboots, the OLED display will then show the product has switched to Receiver / Decoder mode. The mode can also be configured via the ACM500. Please see the ACM500 User Manual, downloadable from the Blustream website, for more information on how to complete this.

The IP500UHD-TZ OLED display will show different information, or menu system, depending on what mode is selected. The display will turn off after 30 seconds of inactivity. The table below outlines all of the configuration settings:

Transmitter / Encoder Mode	Receiver / Decoder Mode
<p><b>Front Display:</b> 1st line shows TX name (does not scroll), eg: • TX: Transmitter 001 2nd line scrolls through TX IP and TX ID every 5 seconds, eg: • TX: IP 169.254.3.1      • TX: ID 001</p>	<p><b>Front Display:</b> 1st line scrolls through RX Name, RX ID, and RX IP every 5 seconds, eg: • RX: Receiver 001      • RX: ID 001      • RX: IP 169.254.6.1 2nd line scrolls through the TX information being viewed: TX Name, TX ID, and TX IP every 5 seconds, eg: • TX: Transmitter 001      • TX: ID 001      • TX: IP 169.254.3.1</p>
Press and hold UP and DOWN buttons for 5 seconds to enter the Local Config menu	
<p><b>Local Config:</b> • Transmitter ID This will set the Transmitter ID as well as its related IP addresses eg: if ID is set to 004, new IP and SSIP addresses will be 169.254.3.4 and 169.254.103.4 respectively.</p>	<p><b>Local Config:</b> • Receiver ID This will set the Receiver ID as well as its related IP addresses eg: if ID is set to 003, new IP and SSIP addresses will be 169.254.6.3 and 169.254.106.3 respectively.</p>
Press and hold UP and DOWN buttons for 5 seconds to confirm the new ID	
Press and hold UP button for 5 seconds to enter the TX or RX Config sub menu	
<p><b>TX Sub Menu Config:</b> • Audio      • F/W Info      • SFP Info • IP Info      • EDID</p>	<p><b>RX Sub Menu Config:</b> • Scaler      • F/W Info      • SFP Info • IP Info      • Viewing Mode      • Max Channel</p>
Use Up and DOWN buttons to highlight the item to be selected	
Press and hold UP and DOWN buttons for 5 seconds to enter the sub menu	
<p><b>F/W Info:</b> • SDVoE: 1.2.0.2      • GUI: 1.10.04 • MCU: 1.10.20      • Back</p>	<p><b>F/W Info:</b> • SDVoE: 1.2.0.2      • GUI: 1.10.04 • MCU: 1.10.20      • Back</p>
<p><b>SFP Info:</b> • MAC: 6CDFFB000203      • Gateway: 169.254.100.1 • Subnet: 255.255.0.0      • 169.254.103.1 • Back</p>	<p><b>SFP Info:</b> • MAC: 6CDFFB000203      • Gateway: 169.254.100.1 • Subnet: 255.255.0.0      • 169.254.106.1 • Back</p>
<p><b>IP Info:</b> • MAC: 6CDFFB000202      • Gateway: 169.254.100.1 • Subnet: 255.255.0.0      • IP: 169.254.3.1 • Back</p>	<p><b>IP Info:</b> • MAC: 6CDFFB000202      • Gateway: 169.254.100.1 • Subnet: 255.255.0.0      • IP: 169.254.3.1 • Back</p>
<p><b>EDID:</b> • 00: 1080p 2ch      • 01: 1080p 5.1ch • 02: 1080p 7.1ch      • 03: 1080i 2ch • 04: 1080i 5.1ch      • 05: 1080i 7.1ch • 06: 1080p 3D 2ch      • 07: 1080p 3D 5.1ch • 08: 1080p 3D 7.1ch      • 09: 4k30 444 2ch • 10: 4k30 444 5.1ch      • 11: 4k30 444 7.1ch • 12: 4k60 420 2ch      • 13: 4k30 420.1ch • 14: 4k30 420 7.1ch      • 15: 4k60 444 2ch • 16: 4k60 444 5.1ch      • 17: 4k60 444 7.1ch • 18: 4k60 444 2ch HDR      • 19: 4k60 444 5.1ch HDR • 20: 4k60 444 7.1ch HDR      • Back</p>	<p><b>Scaler:</b> • 00: Passthrough      • 01: 720x480@60 4:3 • 02: 720x480@60 16:9      • 03: 720x576@50 4:3 • 04: 720x576@50 16:9      • 05: 1280x720@24 • 06: 1280x720@25      • 07: 1280x720@30 • 08: 1280x720@50      • 09: 1280x720@60 • 10: 1920x1080@24      • 11: 1920x1080@25 • 12: 1920x1080@30      • 13: 1920x1080@50 • 14: 1920x1080@60      • 15: 3840x2160@24 • 16: 3840x2160@25      • 17: 3840x2160@30 • 18: 3840x2160@50      • 19: 3840x2160@60 • 20: 4096x2160@24      • 21: 4096x2160@25 • 22: 4096x2160@30      • 23: 4096x2160@50 • 24: 4096x2160@60      • Back</p>
<p><b>Audio:</b> • Auto Audio      • HDMI Audio • Analogue Audio.      • Back</p>	<p><b>Max Channel:</b> • MAX TX: 000 - x (where x is the max channels that an Rx can scroll through, and 000 is the ability to view all channels/TX's) • Back</p>
	<p><b>Viewing Mode</b> • 'MATRIX' or 'VIDEOWALL' or 'MULTIVIEW' • Back</p>
Settings menu will time out and return to main display after 20 seconds of inactivity	

# Specifications

## IP500UHD-TZ

- Video input: 1 x HDMI Type A, female
- Video output: 1 x HDMI Type A, female
- Audio input/Output: 1 x 5-pin Phoenix connector
- Ethernet port: 1 x 10GBaseT RJ45 Video network, 1 x SFP+ module video network, 1 x 1Gb LAN RJ45 pass-through
- RS-232 serial port: 1 x 3-pin Phoenix connector
- USB/KVM Port: 1 x USB-Type B (host) , 2 x USB-Type A (device)
- IR input: 1 x 3.5mm stereo jack
- IR output: 1 x 3.5mm mono jack
- Dimensions (W x D x H): 191mm x 153mm x 25mm
- Dimensions including connections (W x D x H): 191mm x 153mm x 25mm , without feet
- Shipping weight (Kit): 1.05kg
- Operating temperature: 32°F to 104°F (0°C to 40°C)
- Storage temperature : -4°F to 140°F (-20°C to 60°C)
- Operating altitude: < 2,000m

# Package Contents

## IP500UHD-TZ

- 1 x IP500UHD-TZ Transceiver
- 1 x IR Receiver
- 1 x IR Emitter
- 4 x Rubber Feet
- 1 x Mounting Kit
- 1 x Quick Reference Guide

# Certifications

## FCC NOTICE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**CAUTION** - changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## CANADA, INDUSTRY CANADA (IC) NOTICES

This Class B digital apparatus complies with Canadian ICES-003. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

## CORRECT DISPOSAL OF THIS PRODUCT

This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

